

The Macleod Institute

Business process transformation

The product Productivity. Efficiency. Focus.

The Macleod Institute's business process transformation teams help an organization's leaders hone their vision, streamline and improve their processes, and coach individuals to work together towards a common goal. Our approach enables our clients to articulate a cogent vision and mission; effect cultural change that supports corporate strategy; design and improve internal processes; and both manage and measure human performance.

The results Our business process techniques eliminate needless redundancy, reduce slack and increase teamwork. The results are increased efficiency, better communication and improved morale throughout the organization. We offer companies, not-for-profit and public sector organizations

- a sharper focus on customers and clients
- an understanding of boundaries and consequences
- clear accountabilities at both individual and management levels

The benefits Increased organizational coherence and alignment – a powerful combination that positions your organization for success. Our clients reap the benefits of

- improved teamwork
 - positive behavioural changes
 - heightened access to powerful, relevant information
 - enhanced communication skills and processes
 - streamlined work flows
 - increased productivity and efficiency
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